














1. What is your type of shop? (Choose one)

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
Independently operated single-point shop			82	87.2%
Independently operated with two or more locations			9	9.5%
MSO (Caliber, CARSTAR, Service King, etc.)			3	3.1%
No Response(s)			0	0%
TOTALS:			94	100%






2. Given the current pandemic situation, to what degree is your shop operating? (Choose one)

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
100%-plus (backlog of work)			5	5.3%
100% - 75%			16	17.0%
75% - 50%			21	22.3%
50% - 25%			26	27.6%
25% - 5%			20	21.2%
We're temporarily closed			6	6.3%
No Response(s)			0	0%
TOTALS:			94	100%




3. Have you had any layoffs due to work changes? (Choose one)

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
Yes - Laid off a quarter of my staff			12	12.7%
Yes - Laid off half of my staff			6	6.3%
Yes - Laid off three-quarters of my staff			20	21.2%
No - Have not had to lay off anyone			56	59.5%
No Response(s)			0	0%
TOTALS:			94	100%






4. What changes have you implemented in your workplace? (Choose all that apply)

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
Closed front office			27	29.6%
Pickup / deliver customer cars			50	54.9%
Sanitation stations / enforce social distancing			71	78.0%
Use face masks and rubber gloves regardless of the shop operation			51	56.0%
Other			15	16.4%
TOTALS:			91	100%

5. Have you taken on any other type of work such as restoration or custom work?

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
Yes			18	19.1%
No			69	73.4%
If yes, what type of work? Comment below			7	7.4%
No Response(s)			0	0%
TOTALS:			94	100%

6. Have you applied for assistance under the CARES Act just passed by Congress? (Choose one)

ANSWER:	0%	100%	NUMBER OF RESPONSE(S):	RESPONSE RATIO:
Yes - I have submitted a application but have not yet received the funds			59	62.7%
Yes - I have submitted a application and have already received the funds			10	10.6%
No - But I plan to at a later time			8	8.5%
No - I do not intend to use CARES funds			11	11.7%
No - I have not heard of the CARES Act			6	6.3%
TOTALS:			94	100%